

(19) World Intellectual Property Organization
International Bureau



(43) International Publication Date
22 May 2003 (22.05.2003)

PCT

(10) International Publication Number
WO 03/043299 A1

(51) International Patent Classification⁷: **H04M 3/42**

(21) International Application Number: PCT/US01/29977

(22) International Filing Date:
24 September 2001 (24.09.2001)

(25) Filing Language: English

(26) Publication Language: English

(30) Priority Data:
60/234,861 22 September 2000 (22.09.2000) US

(71) Applicant (for all designated States except US): **SANTERA SYSTEMS INC** [US/US]; 3605 East Plano Parkway, Plano, TX 75074 (US).

(72) Inventors; and

(75) Inventors/Applicants (for US only): **WAH, Allen C.**, [US/US]; 4001 Clark Parkway, Plano, TX 75093 (US). **VU, Joe Q.**, [US/US]; 7721 Cherry Creek Drive, Plano, TX 75025 (US). **ROSEN, Eliot B.**, [US/US]; 2128 McDaniel Circle, Plano, TX 75075 (US). **CAIN, Thomas**

A., [US/US]; 6905 Sweetwater Drive, Plano, TX 75023 (US). **PERRY, Matthew C.**, [US/US]; 3113 Copper Creek Drive, Plano, TX 75075 (US).

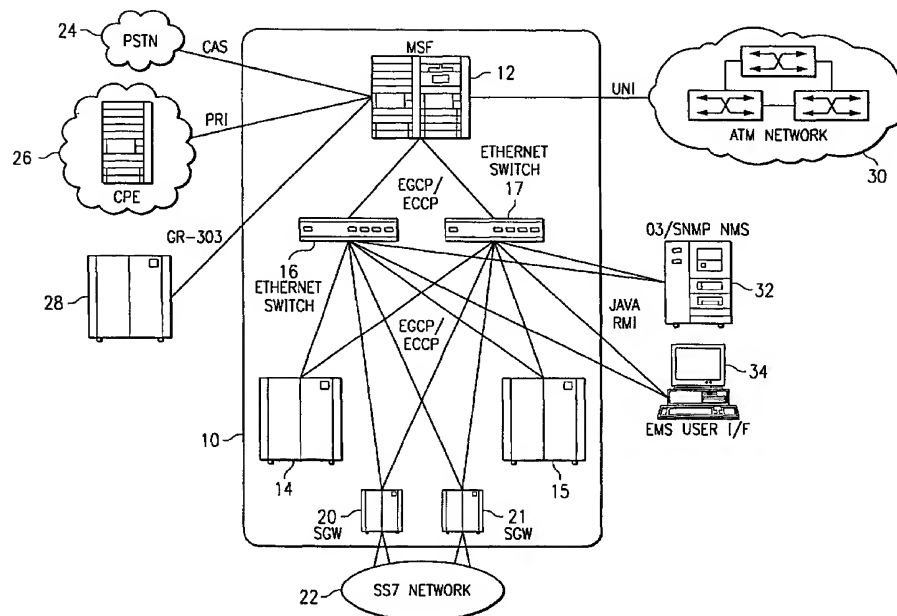
(74) Agents: **JEANG, Wei Wei** et al.; Munsch Hardt Kopf & Harr, P.C., 1445 Ross Avenue, Suite 4000, Dallas, TX 75202-2790 (US).

(81) Designated States (*national*): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NO, NZ, PH, PL, PT, RO, RU, SD, SE, SG, SI, SK, SL, TJ, TM, TR, TT, TZ, UA, UG, US, UZ, VN, YU, ZA, ZW.

(84) Designated States (*regional*): ARIPO patent (GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, CH, CY, DE, DK, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE, TR), OAPI patent (BF, BJ, CF,

[Continued on next page]

(54) Title: SYSTEM AND METHOD FOR TELEPHONY CALL CONTROL



(57) Abstract: A telephony call manager (10) includes a call model (40) having call processing logic (28), and a signaling interface (12) for each respective signaling protocol encountered by the call manager (10). Each signaling interface (12) is operable to convert call events in each respective signaling protocol to messages of a generic protocol and communicate the messages to the call model (40).



WO 03/043299 A1



CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

Published:

— with international search report

SYSTEM AND METHOD FOR TELEPHONY CALL CONTROL

RELATED APPLICATIONS

The present application claims priority to Patent Application Serial No. 60/234,861, entitled "System and Method for Telephony Call Control", filed on September 22, 2000.

5 TECHNICAL FIELD OF THE INVENTION

This invention relates to telephony equipment, and more particularly, to a system and method for telephony call control.

BACKGROUND OF THE INVENTION

10 Telephony equipment today has to have the capability to interface with many different signaling protocols. For example, a call manager in a telecommunications switch is traditionally made up of many equivalent counterparts, each counterpart interfacing with a particular signaling protocol, such as SS7 (Signaling System Number 7), X.25, A/B bearer, and IP (Internet Protocol). Each counterpart of the call manager performed the same functions but with a different signaling protocol. This call manager
15 architecture is problematic for many reasons. Because each counterpart is similar, a logic error made in one is duplicated in each counterpart. Further, a change or update to the call model requires a change to each counterpart of the call manager. With the number of new signaling protocols growing at a steady rate, the number of call model counterparts for each new signaling protocol also increases at the same rate where each new counterpart must be coded and supported. It may be seen that support and maintenance
20 of the call manager becomes tedious and inefficient.

SUMMARY OF THE INVENTION

From the foregoing, it may be seen that an alternative architecture for the call manager is desirable so that the call manager operates in a generic common messaging environment and employ a
25 plurality of signaling interfaces which maps call events in respective signaling protocols to messages in the generic protocol. The call manager becomes easier to update and maintain, particularly when it needs to interface with a new signaling protocol.

In accordance with an embodiment of the present invention, a telephony call manager includes a call model having call processing logic, and a signaling interface for each respective signaling protocol
30 encountered by the call manager. Each signaling interface is operable to convert call events in each respective signaling protocol to messages of a generic protocol and communicate the messages to the call model.

In accordance with another embodiment of the present invention, a method for interfacing a telephony call manager various signaling protocols includes the steps of mapping call events of various

signaling protocols to messages of a generic protocol, and communicating the messages to a call model to process the call events.

In accordance with yet another embodiment of the present invention, a method for interfacing a telephony call manager various signaling protocols includes the steps of receiving call events in various signaling protocols from respective signaling interfaces, converting the call events to messages of a generic protocol, and sending the generic protocol messages to a call model. The method further includes receiving generic protocol messages from the call model, converting the generic protocol messages to call events of respective signaling protocols, and sending the call events to the respective signaling interface.

BRIEF DESCRIPTION OF THE DRAWINGS

For a more complete understanding of the present invention, the objects and advantages thereof, reference is now made to the following descriptions taken in connection with the accompanying drawings in which:

FIGURE 1 is a simplified block diagram of an integrated media switching platform according to an embodiment of the present invention;

FIGURE 2 is a more detailed block diagram of an embodiment of the multi-service switching hub according to the teachings of the present invention; and

FIGURE 3 is a message flow diagram of the call manager according to an embodiment of the present invention.

DETAILED DESCRIPTION OF THE DRAWINGS

The preferred embodiment of the present invention and its advantages are best understood by referring to FIGURES 1 through 3 of the drawings, like numerals being used for like and corresponding parts of the various drawings.

FIGURE 1 is a simplified block diagram of a distributed processing system 10 set in a telecommunications environment. In particular, system 10 is an integrated media switching platform. System 10 includes one or more multi-service fabric (MSF) 12 coupled to one or more multi-service controllers (MSC) 14 via a network. Multi-service controllers (MSC) 14 perform call processing control and user interface functions for integrated media switching platform 10. Multi-service fabric (MSF) 12 provides the physical resources of a switching fabric for routing telephony calls, video data, facsimile data, Internet traffic, and other data. Multi-service fabric 12 is operable to interface with various signaling protocols, including ISUP (ISDN User Part) SS7 (Signaling System Number 7), GR-303, ISDN (Integrated Services Digital Network) PRI (Primary Rate Interface), in-band signaling, ATM (Asynchronous Transfer Mode), IP (Internet Protocol), and frame relay.

Referring to FIGURE 2, a more detailed block diagram of the integrated media switching platform 10 is shown. Multi-service fabric 12 is coupled to multi-service controllers 14 and 15 via a network, or network switches such as Ethernet switches 16 and 17. Multi-service controllers 14 and 15 perform call processing control and user interface functions. Multiple multi-service controllers may be grouped together to form an MSC complex. Multi-service controllers may operate in a load-sharing mode or in an active-standby mode. Multi-service fabric 12 is a switching fabric for routing telephony calls, video data, facsimile data, Internet traffic, and other data. Signaling gateways (SGW) 20 and 21 interface to the SS7 network 22. Multi-service fabric 12 and multi-services controllers 14 and 15 interface with various networks using different signaling protocols, such as the PSTN (public switching telephony network) 24 using CAS (Channel-Associated Signaling) protocol, with customer premises equipment (CPE) 26 such as a private branch exchange (PBX) using PRI signaling protocol, with an integrated digital loop carrier (IDLC) 28 using GR-303 protocol, and with asynchronous transfer mode network 30 using user network interface (UNI). Ethernet switches 16 and 17 also couples multi-service fabric 12 and multi-service controller 14 and 15 with network management system (NMS) 32 using SNMP (simple network management protocol) and element management subsystem (EMS) user interface 34. Ethernet switches 16 and 17 also couple signaling gateways (SGW) 20 and 21 to multi-service controllers 14 and 15.

Multi-service controllers 14 and 15 each includes a call manager. FIGURE 3 is a logical block diagram of the call manager according to an embodiment of the present invention. The call manager includes a call model 40 and communicates with other processes in multi-services controller using inter-process messages. ECCP or Extensible Call Control Protocol 48 is a proprietary protocol used for inter-process communications between call model 40 and signaling interfaces such as ISUP 42, PRI 43, CAS 44, and SIP 45. Many other signaling protocols can be easily accommodated using this call manager architectural scheme. Instead of duplicating the call model logic for each signaling protocol, the call events in each signaling protocol is mapped into an ECCP event. For each signaling protocol, a signaling interface is provided which translates or maps between ECCP and each respective signaling protocol call events such as SS7 50, X.25 51, A/B bearer 52, and IP 53. The following provides an exemplary mapping scheme:

ECCP to ISUP and CAS Mapping

ECCP	ISUP	CAS
SETUP	IAM (initial address message)	Originator OFFHOOK, or seizure of terminator
CALLPROC	N/A	N/A
PROGRESS	N/A	N/A
ALERT	ACM (address complete message)	Ringing applied

INFO	N/A	Digits have been dialed
CONN	ANM (answer message)	OFFHOOK of terminator
RESUME		
SUSPEND		
RELEASE	REL (release message)	sent to CM: party ONHOOK, or sent from CM: request release
RELCOMP	RLC (release complete message)	sent to CM: party ONHOOK, or sent from CM: acknowledge RELEASE

ECCP to SIP Mapping

ECCP	SIP
SETUP	Invite
CALLPROC	100 Trying
PROGRESS	183 Progress
ALERT	180 Ringing (if line term) or 183 Progress (if not line term)
INFO	Info
CONN	200 OK
RESUME	Invite
SUSPEND	Invite
RELEASE	BYE or CANCEL
RELCOMP	200 OK

SIP to ECCP Mapping

SIP	ECCP
Invite	SETUP
100 Trying	CALL PROCEEDING
180 Ringing	ALERT
181 Forwarding	ALERT
182 Queued	ALERT
183 Progress	PROGRESS
200 OK	CONNECT
4xx-6xx	RELEASE
ACK	N/A
BYE	RELEASE
CANCEL	RELEASE
INFO	INFO

5

The ECCP messages are sent and received for both the originating and terminating parties in a two-party call. The INFO ECCP message is only sent by the originating line interface to the call manager to report the collected digits. In general, each ECCP message has identifier, length, and information element fields. Data content for the signaling messages, such as ISUP parameters, are mapped to the

10

generic ECCP information element fields of the ECCP messages. An information element is an atomic piece of data that are contained in the ECCP messages. For example, called party telephone numbers are contained in the ECCP called party number information element with IA5 data encoding regardless of external representation. Therefore, all data items are normalized to the ECCP view. It may be possible that in mapping call events in certain signaling protocols to ECCP messages, some data are ignored or discarded.

Because BICC is derived from ISUP with an additional APM message, ECCP to BICC mapping is accomplished by adding an additional message, APM, to the ECCP protocol message set to correspond with the APM message in BICC.

Implemented in this manner, the call manager becomes a pure call model driven by ECCP. New signaling protocols can be added to the system by implementing the interface layer between the new signaling protocol and ECCP instead of implementing an entire call model counterpart to interface with the new signaling protocol. Typically, few changes are required to the call manager to support new signaling protocols or interface.

While the invention has been particularly shown and described by the foregoing detailed description, it will be understood by those skilled in the art that various changes, alterations, modifications, mutations and derivations in form and detail may be made without departing from the spirit and scope of the invention.

WHAT IS CLAIMED IS:

1. A telephony call manager, comprising:
a call model having call processing logic; and
a signaling interface for each respective signaling protocol encountered by the call manager, each
5 signaling interface operable to convert call events in each respective signaling protocol to messages of a
generic protocol and communicate the messages to the call model.
2. The telephony call manager, as set forth in claim 1, wherein the generic protocol
10 comprises a call SETUP message mappable to and from the initial address message of the SS7 signaling
protocol.
3. The telephony call manager, as set forth in claim 1, wherein the generic protocol
comprises a call SETUP message mappable to and from an originator OFFHOOK call event.
- 15 4. The telephony call manager, as set forth in claim 1, wherein the generic protocol
comprises an ALERT message mappable to and from the address complete message of the SS7 signaling
protocol.
- 20 5. The telephony call manager, as set forth in claim 1, wherein the generic protocol
comprises an ALERT message mappable to and from a ringing applied call event.
6. The telephony call manager, as set forth in claim 1, wherein the generic protocol
comprises an INFO message mappable to and from a dialed digits call event.
- 25 7. The telephony call manager, as set forth in claim 1, wherein the generic protocol
comprises a CONN message mappable to and from the answer message of the SS7 signaling protocol.
8. The telephony call manager, as set forth in claim 1, wherein the generic protocol
comprises a CONN message mappable to and from a terminator OFFHOOK call event.
- 30 9. The telephony call manager, as set forth in claim 1, wherein the generic protocol
comprises a RELEASE message mappable to and from the release message of the SS7 signaling protocol.
10. The telephony call manager, as set forth in claim 1, wherein the generic protocol
35 comprises a RELEASE message mappable to and from a party ONHOOK call event of the SS7 signaling
protocol sent to the call model from the SS7 signaling interface.

11. The telephony call manager, as set forth in claim 1, wherein the generic protocol comprises a RELEASE message mappable to and from a request release call event of the SS7 signaling protocol sent from the call model to the SS7 signaling interface.

5 12. The telephony call manager, as set forth in claim 1, wherein the generic protocol comprises a RELCOMP message mappable to and from the release complete message of the SS7 signaling protocol.

10 13. The telephony call manager, as set forth in claim 1, wherein the generic protocol comprises a RELCOMP message mappable to and from a party ONHOOK call event of the SS7 signaling protocol sent to the call model from the SS7 signaling interface.

15 14. The telephony call manager, as set forth in claim 1, wherein the generic protocol comprises a RELCOMP message mappable to and from a acknowledge release call event of the SS7 signaling protocol sent from the call model to the SS7 signaling interface.

20 15. The telephony call manager, as set forth in claim 1, wherein the generic protocol comprises an INFO message mappable to and from dialed digits call event and the INFO message including an information element containing the dialed digits.

16. The telephony call manager, as set forth in claim 1, wherein the generic protocol comprises messages containing at least one information element containing call data.

25 17. A telecommunications switch having a call manager, the call manager comprising:
a call model having call processing logic; and
a signaling interface for each respective signaling protocol encountered by the call manager, each signaling interface operable to convert call events in each respective signaling protocol to messages of a generic protocol and communicate the messages to the call model.

30 18. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a call SETUP message mappable to and from the initial address message of the SS7 signaling protocol.

35 19. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a call SETUP message mappable to and from an originator OFFHOOK call event.

20. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises an ALERT message mappable to and from the address complete message of the SS7 signaling protocol.

5 21. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises an ALERT message mappable to and from a ringing applied call event.

22. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises an INFO message mappable to and from a dialed digits call event.

10 23. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a CONN message mappable to and from the answer message of the SS7 signaling protocol.

15 24. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a CONN message mappable to and from a terminator OFFHOOK call event.

25. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a RELEASE message mappable to and from the release message of the SS7 signaling protocol.

20 26. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a RELEASE message mappable to and from a party ONHOOK call event of the SS7 signaling protocol sent to the call model from the SS7 signaling interface.

25 27. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a RELEASE message mappable to and from a request release call event of the SS7 signaling protocol sent from the call model to the SS7 signaling interface.

30 28. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a RELCOMP message mappable to and from the release complete message of the SS7 signaling protocol.

29. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a RELCOMP message mappable to and from a party ONHOOK call event of the SS7 signaling protocol sent to the call model from the SS7 signaling interface.

30. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises a RELCOMP message mappable to and from a acknowledge release call event of the SS7 signaling protocol sent from the call model to the SS7 signaling interface.

5 31. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises an INFO message mappable to and from dialed digits call event and the INFO message including an information element containing the dialed digits.

10 32. The telecommunications switch, as set forth in claim 17, wherein the generic protocol comprises messages containing at least one information element containing call data.

33. A method for interfacing a telephony call manager various signaling protocols, comprising:

15 mapping call events of various signaling protocols to messages of a generic protocol; and communicating the messages to a call model to process the call events.

34. The method, as set forth in claim 33, further comprising:

mapping messages of the generic protocol to call events of respective signaling protocols; and communicating the call events to a respective signaling interface.

20 35. The method, as set forth in claim 33, wherein mapping the call events comprises mapping between a call SETUP message to and from the initial address message of the SS7 signaling protocol.

25 36. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a call SETUP message to and from an originator OFFHOOK call event.

37. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between an ALERT message to and from the address complete message of the SS7 signaling protocol.

30 38. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between an ALERT message to and from a ringing applied call event.

35 39. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between an INFO message to and from a dialed digits call event.

40. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a CONN message to and from the answer message of the SS7 signaling protocol.

41. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a CONN message to and from a terminator OFFHOOK call event.

42. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a RELEASE message to and from the release message of the SS7 signaling protocol.

43. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a RELEASE message to and from a party ONHOOK call event of the SS7 signaling protocol sent to the call model from the SS7 signaling interface.

44. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a RELEASE message to and from a request release call event of the SS7 signaling protocol sent from the call model to the SS7 signaling interface.

45. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a RELCOMP message to and from the release complete message of the SS7 signaling protocol.

46. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a RELCOMP message to and from a party ONHOOK call event of the SS7 signaling protocol sent to the call model from the SS7 signaling interface.

47. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between a RELCOMP message to and from a acknowledge release call event of the SS7 signaling protocol sent from the call model to the SS7 signaling interface.

48. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between an INFO message to and from dialed digits call event and the INFO message including an information element containing the dialed digits.

49. The method, as set forth in claim 33, wherein the mapping the call events comprises mapping between messages containing at least one information element containing call data and call events.

5 50. A method for interfacing a telephony call manager various signaling protocols, comprising:

receiving call events in various signaling protocols from respective signaling interfaces;

converting the call events to messages of a generic protocol;

sending the generic protocol messages to a call model;

10 receiving generic protocol messages from the call model;

converting the generic protocol messages to call events of respective signaling protocols; and

sending the call events to the respective signaling interface.

15 51. The method, as set forth in claim 50, wherein converting the call events comprises converting a call event having call data to a generic protocol message containing an information element having the call data.

20 52. The method, as set forth in claim 50, wherein converting the call events comprises mapping the call event to a message from a set of generic protocol messages understandable by the call model.

53. The method, as set forth in claim 50, wherein converting the call events comprises mapping the call event to a message indicative of setting up a call in the generic protocol.

25 54. The method, as set forth in claim 50, wherein converting the call events comprises mapping the call event to a message operable indicative of processing the call in the generic protocol.

30 55. The method, as set forth in claim 50, wherein converting the call events comprises mapping the call event to a message indicative of address completion in the generic protocol.

56. The method, as set forth in claim 50, wherein converting the call events comprises mapping the call event to an information message containing dialed digits in the generic protocol.

35 57. The method, as set forth in claim 50, wherein converting the call events comprises mapping the call event to a message indicative of connection made in the generic protocol.

58. The method, as set forth in claim 50, wherein converting the call events comprises mapping the call event to a message indicative of releasing the connection in the generic protocol.

59. The method, as set forth in claim 50, wherein converting the call events comprises
5 mapping the call event to a message indicative of releasing the connection completed in the generic protocol.

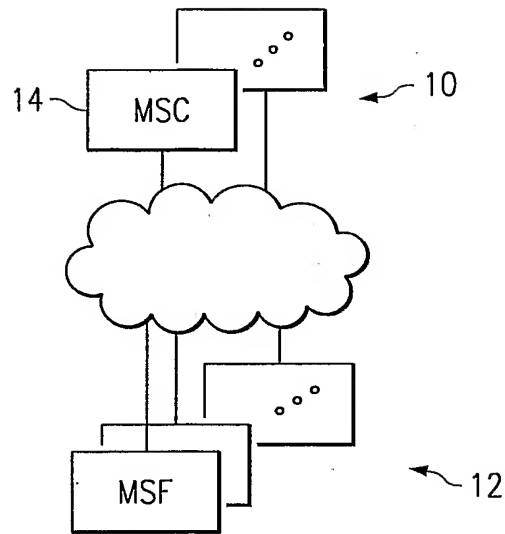


FIG. 1

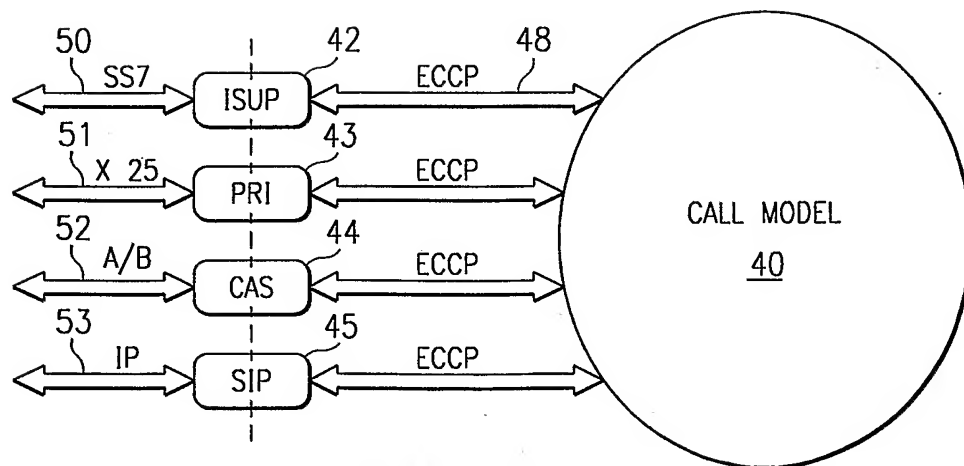


FIG. 3

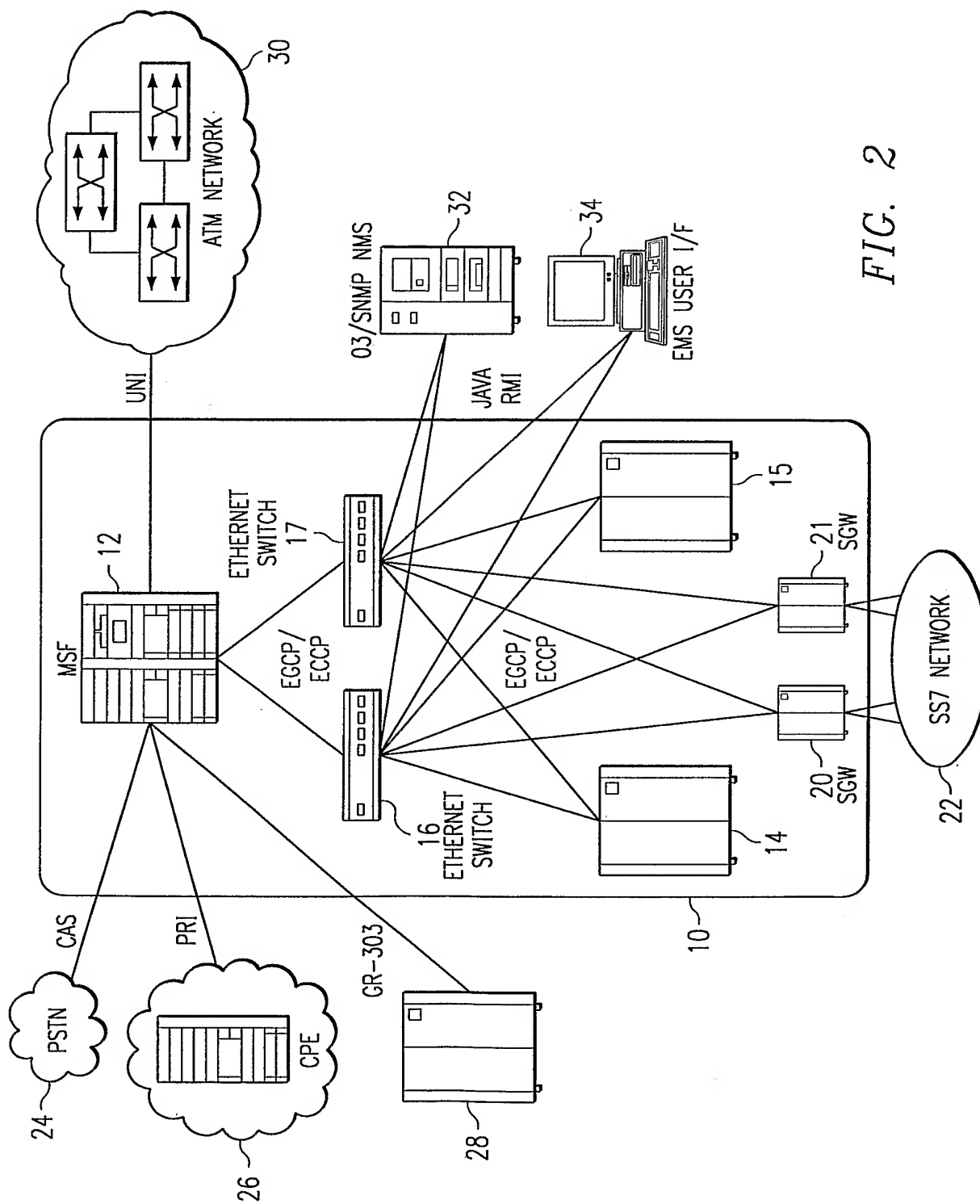


FIG. 2

INTERNATIONAL SEARCH REPORT

International application No.
PCT/US01/29977

A. CLASSIFICATION OF SUBJECT MATTER IPC(7) : H04M 3/42 US CL : 379/201.01 According to International Patent Classification (IPC) or to both national classification and IPC		
B. FIELDS SEARCHED Minimum documentation searched (classification system followed by classification symbols) U.S. : 379/201.01 Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched none Electronic data base consulted during the international search (name of data base and, where practicable, search terms used) none		
C. DOCUMENTS CONSIDERED TO BE RELEVANT		
Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 6,026,091 A (CHRISTIE et al) 15 FEBRUARY 2000, see entire document.	1-59
X	US 6,081,525 A (CHRISTIE et al) 27 JUNE 2000, see entire document	1-59
X	US 5,940,393 A (DUREE et al) 17 AUGUST 1999, see entire document.	1-59
X,P	US 6,147,994 A (DUREE et al) 14 NOVEMBER 2000, see entire document.	1-59
X,P	US 6,252,952 B1 (KUNG et al) 26 JUNE 2001, see entire document.	1-59
<input type="checkbox"/> Further documents are listed in the continuation of Box C. <input type="checkbox"/> See patent family annex.		
"A"	document defining the general state of the art which is not considered to be of particular relevance	"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention
"B"	earlier document published on or after the international filing date	"X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone
"L"	document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)	"Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art
"O"	document referring to an oral disclosure, use, exhibition or other means	
"P"	document published prior to the international filing date but later than the priority date claimed	"&" document member of the same patent family
Date of the actual completion of the international search 20 MARCH 2002		Date of mailing of the international search report 09 APR 2002
Name and mailing address of the ISA/US Commissioner of Patents and Trademarks Box PCT Washington, D.C. 20231 Facsimile No. (703) 305-3230		Authorized officer <i>CP</i> CREIGHTON SMITH Telephone No. (703) 305-2450 <i>Rugenia Zogan</i>